

WAKE UP! WITH UNITED WAY



Volunteers in Medicine
OF MONROE COUNTY

vimmonroecounty.org

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What is a
Federally
Qualified Health
Center and why is
VIM transitioning
into one?





Overview

- Backdrop: Changing Healthcare Environment
- Overview of the Journey
- What is a Federally Qualified Health Center?
- What is going on NOW?
- Impact on local healthcare access
- Q&A



“A healthy community ensures the health and well-being of every individual. It has sufficient primary health care providers and other health services, and its citizens have the means and desire to access the appropriate services.”

Service Community Assessment of Needs (2012),
United Way of Monroe County



Changing Healthcare Environment

- Affordable Care Act implemented
- Healthy IN Plan expanded
- ALL U.S. citizens eligible for insurance

HOWEVER: Too many INSURED people are falling through the cracks.

AND: The healthcare system isn't set up for insured people lacking in resources.



Local Backdrop

- 70% of patients seeking care at IUH Urgent Care had no primary care physician (2018)
- 62% of IUH emergency room visits were non-urgent (2018)
- Shortage of family medicine, OB/Gyn, dentists, and pediatricians
- Anticipated gap in healthcare access in downtown and west side with planned hospital move to the east side

Conclusion

The free clinic model, providing services only for those who are uninsured, is too limited for the rapidly changing healthcare environment.



Key Question

What model of health care delivery is the most fiscally sustainable and best serves the VIM mission and the needs of the county in this new healthcare environment?



Possible Solution

Federally Qualified Health Center



Model designed to meet the nation's health care needs.



What is an FQHC?

- Primary care clinics first established in 1965 as part of President Johnson's War on Poverty.
- Located in underserved areas, they provide care regardless of an individual's ability to pay.
- 51% governing board must be patients.
- Social services address social determinants of health.



HRSA Requirements

- Offers services to all, regardless of ability to pay
- Accepts most insurances; offers a sliding fee scale.
- Provides primary care, dental, OB/GYN, vision, substance use, mental health, social work.
- Offers expanded hours (evening or weekend).
- Offers after hours urgent care and on-call phone triage.
- Serves infants, children, adults, and seniors.
- No geographic restrictions.

Role of Community Health Centers

what makes health centers different?



more night and
weekend hours



more likely to
accept new patients
and open to all



community
governed



more
services under
one roof





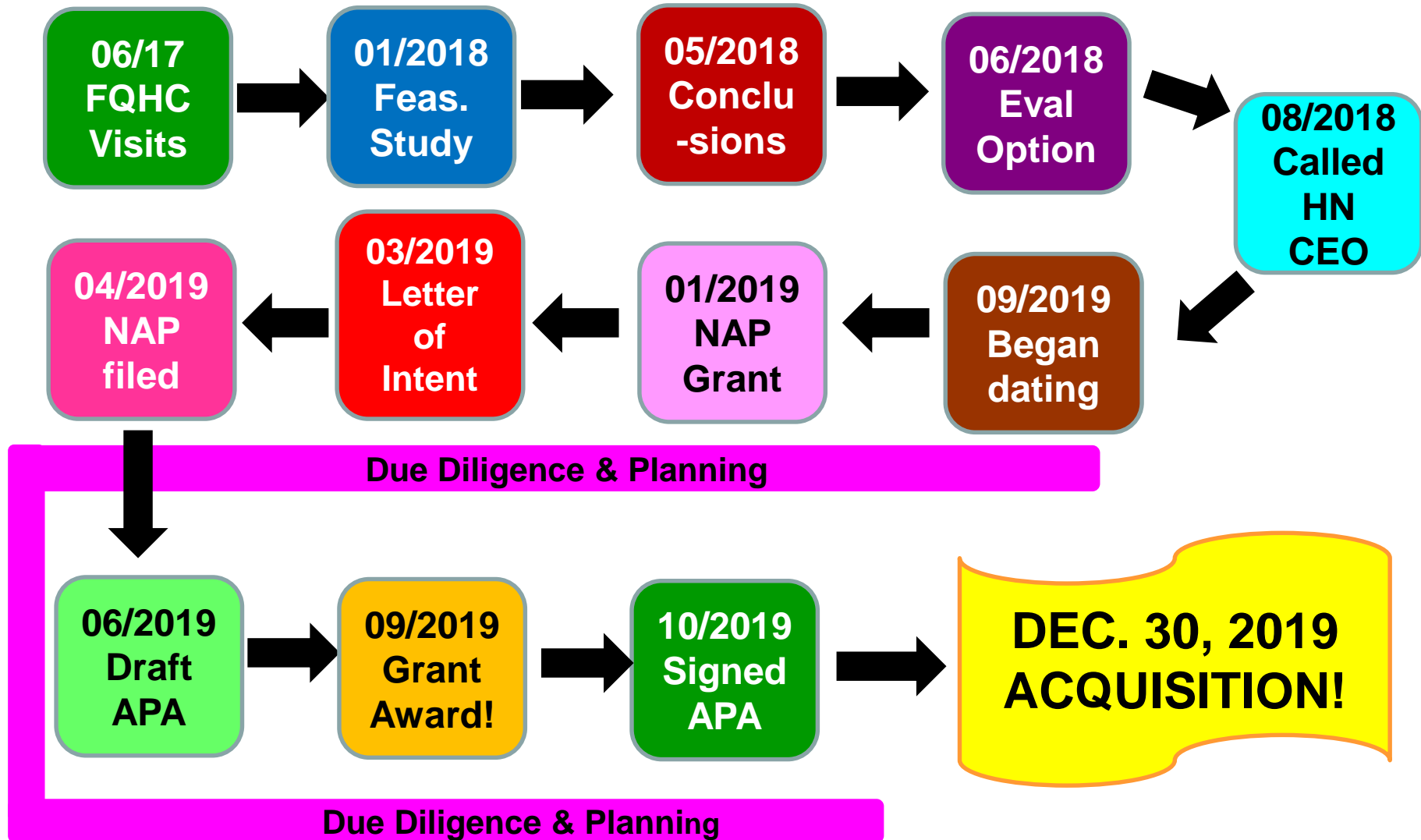
Support for the Journey

COMMUNITY
FOUNDATION
BLOOMINGTON • MONROE COUNTY

The logo graphic for the Bloomington Health Foundation consists of four overlapping, curved segments in teal, orange, red, and dark blue, arranged in a circular pattern.

BLOOMINGTON
HEALTH
FOUNDATION

2+ Year Journey



Farewell VIM



Volunteers
in Medicine

OF MONROE COUNTY

vimmonroecounty.org

Welcome HealthNet



Your Health. Our Passion.

Bloomington Health Center



Your Health. Our Passion.

Introducing HealthNet

Federally qualified health center network of:

- 8 primary care health centers → 9
- 4 dental clinics
- Pediatric/adolescent care center
- OB/GYN care center
- 7 school-based clinics
- Healthcare for the homeless programs



Your Health. Our Passion.



Your Health. Our Passion.

Mission & Vision

Mission: To improve lives with compassionate health care and support services, regardless of ability to pay.

Vision: World class quality in community health care.

Our Patients: Always satisfied. Frequently delighted. Sometimes dazzled.

Our Impact on Health: Defined, measurable, and spectacular.

Our Community: The healthiest urban community in the nation.

High Standard of Excellence

- More than 1300 FQHCs in the U.S.
- Less than < 300 accredited by JCAHO
- The ONLY JACHO-accredited FQHC in IN
- Recognized as being among top 7% of FQHCs nationally to score 100% during HRSA site visit survey.



Why is this important?

Free Clinic

- Uninsured
- Monroe & Owen counties
- Up to 200% FPL
- All free care
- Ages 18-65 (adults only)
- Primary & urgent care, dental, mental health

FQHC

- Insured, under-insured, and uninsured
- No geographic limits
- No FPL limits
- Sliding scale, no one turned away
- All ages (prenatal, baby, kids, teens, adults, seniors)
- Primary & urgent care, peds, dental, mental health

Other Differences

Free Clinic

- Volunteer based
- On-site medication room
- Some on-site specialists
- Funded with grants, donations, allocations

FQHC

- Employee based
- Off site pharmacies through 340b program
- Specialists via referrals
- Funded with federal dollars (small %), insurance rev, grants, donations, allocations

Medical Services

- Adult Medicine
- Pediatrics
 - Immunizations/Well-Baby Checks
- Laboratory Access to
 - Optometry
 - Discounted Prescriptions
 - Mammograms & Radiology
- Nutrition Counseling



Dental Services

- Services Adults and Children
 - Oral Health Exams
 - Cleanings
 - X-rays
 - Fillings
 - Extractions
 - Sealants
 - Partial and Full Dentures
 - Crowns
 - Fluoride Treatments
 - Hygiene Instruction and Education



Support Services

- Assistance with Transportation
- Health Education
- Social Work
- Insurance Enrollment





Your Health. Our Passion.

Timeline

- Oct. 15 Asset Purchase Agreement signed
- TBD Renovation → Remain at 811
- Dec. 30 Acquisition effective date
- Feb. 1 Open for new patients

Pending the timing of the renovation, the health center is scheduled to be fully up and running by early February.

Visit vimmonroecounty.org and indyhealthnet.org for the latest updates

