

## **Consumer Protection**

Tired of annoying phone solicitations or want to know how to place a security freeze? With a quick phone call, these state and national numbers can help consumers to reduce the number of scams bombarding our phones, helping us to protect hard-earned assets.

### *Indiana "Do Not Call" Registry*

1-888-834-9969 or <https://www.indonotcall.org/registrations/new>

### *National "Do Not Call" Registry*

1-888-382-1222

### *Stop credit card solicitations*

1-888-567-8688 or <https://www.optoutprescreen.com/>

### *Consumer Complaint and Mediation Line*

1-800-382-5516

### *Identity Theft/Scams/Fraud Prevention*

1-800-382-5516 or <https://www.in.gov/attorneygeneral/2336.htm>

Security freezes, also known as credit freezes, are free for Indiana residents to place, temporarily lift, remove, or request a new password or PIN. Placing a security freeze on a credit report can block an identity thief from opening a new account or obtaining credit in the name of the holder, even if they have the social security number or other personal information. To place a freeze, use each credit agency's online process at:

### *Trans Union Security Freeze*

<https://www.transunion.com/credit-freeze>

### *Equifax Security Freeze*

<https://www.equifax.com/personal/credit-report-services/>

### *Experian Security Freeze*

<https://www.experian.com/freeze/center.html>