



# 2-1-1 INFOLINK

# Fact Sheet

*Serving  
Monroe & Owen  
Counties*

*2-1-1 Infolink  
has helped  
over 20,000 callers  
since its start in  
November 2006*

*Dial 2-1-1  
to get help  
or give help*

*Search for  
resources  
on the web  
[www.211infolink.org](http://www.211infolink.org)*

*For information  
about 2-1-1 in  
Indiana, visit  
[www.in211.org](http://www.in211.org)*

## **What is 211?**

Finding help can be confusing and intimidating. 2-1-1 offers a simple way for people of all ages to access information about a wide variety of community resources.

## **How does 2-1-1 work?**

Dial 2-1-1 to reach a trained information and referral specialist who will quickly assess the callers' needs and provide referrals to community organizations and agencies to meet those needs. It's simple to remember, accessible to everyone at no cost, and available 24 hours a day.

## **What is a typical call to 2-1-1?**

2-1-1 Infolink responds to all kinds of human service needs. **The most frequent calls are for food, housing, and financial help with rent or utilities.** Callers may also learn where to donate goods, find counseling or support groups, employment assistance, legal aid, and childcare, among others.

## **How is 2-1-1 funded?**

Area 10 Agency on Aging would like to thank United Way of Monroe County and Smithville Telephone whose support has made 2-1-1 Infolink a reality since November 20<sup>th</sup>, 2006. While there are efforts at the state and federal levels to create sustainable funding for 2-1-1 services, until such support is approved, each regional call center will continue to be responsible for securing its own funding.

## **How can I support 2-1-1?**

Help spread the word about 2-1-1 services, make a financial contribution, or donate your time. Call for more information on ways you can support this crucial service in Monroe and Owen Counties.