

NEED HELP?



About 2-1-1 Ambassadors

What is a 2-1-1 Ambassador?

2-1-1 Ambassadors are active community members that are in a position to encourage use of and spread knowledge about the 2-1-1 Infolink resource in Monroe and Owen Counties.

What does a 2-1-1 Ambassador do?

2-1-1 Ambassadors promote the use of 2-1-1 throughout their community networks and are able to answer questions about the service. Ambassadors are provided with materials to help them.

Why are 2-1-1 Ambassadors important?

2-1-1 Ambassadors are 2-1-1's link to the community! Ambassadors encourage those who need services to call 2-1-1 and encourage providers to keep their information in the Infolink database current. During disasters and weather incidents, Ambassadors can encourage community members to call 2-1-1 for the latest information on shelter and non-emergency assistance.

What materials are available?

2-1-1 promotional materials include magnets, post-it notes, buttons, take one cards, newsletter and bulletin text, and support graphics.

What if I need additional materials?

Please call or e-mail United Way of Monroe County (812-334-8370; melanie@monroeunitedway.org) or Area 10 Agency on Aging (812-876-3383; ljones@area10agency.org). Electronic versions of the support graphics and newsletter and bulletin text are available at www.monroeunitedway.org and www.area10agency.org.

What other ways is 2-1-1 being promoted?

Increased promotion of 2-1-1 can be found around Owen and Monroe Counties on billboards and Rural Transit buses. 2-1-1 will also be promoted at community events.

2-1-1 is a phone and online service that maintains a health and human services database used to facilitate connections between people who need services and those who provide them. 2-1-1's integrated set of resources and services are the best source of information about the hundreds of health and human service agencies and programs in Monroe and Owen counties. For more information, visit www.211infolink.org.



United Way
of Monroe County

